



# GIBRALTAR FIRE & RESCUE SERVICE

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## PRESS RELEASE

No: 241/2016

Date: 17<sup>th</sup> May 2016

### **A new Fire Control Operator for the Gibraltar Fire & Rescue Service**

Fire Control Operator (FCO) Dean Debono has successfully completed the FCO's induction training programme conducted locally.

Throughout the duration of this mentally challenging induction programme, FCO Debono has been developing his skills and knowledge to be able to deal effectively with all fire and ambulance related calls received at the GFRS control room. FCO Debono has been mentored throughout his training sessions and great emphasis has been placed on adhering to the recommended core functions that include initial information gathering, managing inbound and outbound communications and incident management in support of officers on the incident ground, with caller interrogation techniques forming an integral part of this process.

The Gibraltar Fire and Rescue Service wishes Fire Control Operator Dean Debono a successful and prosperous career with the Organisation.